



Oak Tree
Lodge



OAK TREE LODGE

Private Residential Care Home for the Elderly



WELCOME

to Oak Tree Lodge

Thank you for your enquiry regarding Oak Tree Lodge. Our goal is to provide each of our residents with the very best facilities and care in beautiful and comfortable surroundings. We aim to promote individuality and independence, and encourage our residents to exercise choice in all aspects of their care.

We hope you find this brochure useful, whilst you make this important decision for yourself or your relative.

We invite you to visit Oak Tree Lodge to meet our dedicated and highly trained staff, view our facilities and feel the warm and caring atmosphere. You may visit at any time, but if you call beforehand, we can arrange an appointment with either myself or another senior member of the care team.

If you have any queries, or would like any further information, please do not hesitate to contact me.

Thank you for your interest and I look forward to meeting you,

Yours Sincerely,

Penny Largent
Manager

YOUR HOME

at Oak Tree Lodge

Oak Tree Lodge is a luxury, modern and tastefully decorated care home registered to provide long and short term accommodation and care for up to 19 residents. We aim to provide first rate facilities and care in beautiful and comfortable surroundings.



"I feel safe with them. There is nothing I would change to make things better"

A resident quoted CQC Report 2017



BEDROOMS

All of our bedrooms are single occupancy and boast the following features:



En-suite



Bright, spacious & attractive



Cleaned daily



Outside Views



Flat screen television



Fitted lock and lockable drawer



High tech nurse call system

Residents are welcome to choose their bedrooms from those available and are invited to add their own personal effects (as long as they comply with regulations).



LOUNGES & DINING

at Oak Tree Lodge

Residents can relax in our plush, restful and stylishly arranged sitting room. The display of lovely pictures, ornaments and flower arrangements add to the inviting and homely feel. The large windows and glass roof of our newly built conservatory offers our residents natural sunlight throughout the year and affords them a view of the charming landscaped garden. A large flat

screen television, DVD player, high quality sound system and library of books provide recreation and entertainment.

Our well appointed dining room is smartly arranged in restaurant style, so our residents can choose to dine with family or friends, or alone if they prefer. Here, too, one can enjoy the view of the picturesque grounds outside.

COMMUNAL AREAS

All the communal areas of Oak Tree Lodge are bright and spacious, spotlessly clean and attractively decorated. A permanent maintenance person is employed to keep the home in perfect order. The home is suitably designed for easy wheelchair use. A lift provides access to the bedrooms on the first floor and even our less mobile residents can easily benefit from the lovely garden outside. The two assisted bathrooms, all the en-suite bathrooms and corridors are fitted with handrails. Both bathrooms boasts hydraulic lifts and one has a Jacuzzi.



Oak Tree Lodge is named for the huge Oak in its beautiful garden. A neat lawn, various trees, shrubs, and lovely flowers are regularly tended by our skilled gardener. In all seasons, the grounds are kept neat and pretty and provide scenic and peaceful surroundings. A large patio with seating is particularly well used and appreciated in warm weather by residents and visitors.

“I visit the home regularly to see patients. I have always found the home to be a safe haven. I have never seen or had any concerns in respect of people’s welfare”.

A health care professional quoted CQC Report 2017

PHILOSOPHY OF CARE

At Oak Tree Lodge we aim to ensure that each resident:

is treated with the utmost respect

has their dignity preserved

has their privacy protected

is provided with an exceptionally high level of care

At Oak Tree Lodge our goal is to

support individuality and promote independence

encourage our residents to exercise choice in all aspects of their care



THE TEAM at Oak Tree Lodge

Oak Tree Lodge is owned by Carewise Homes Group and is run by Care Manager, Mrs Penny Largent. Mrs Largent has over twenty years' managerial experience in care and holds a Registered Managers Award, NVQ4 in Health & Social Care, as well as qualifications in Dementia Care, Social Services Management and numerous other functions.

Our outstanding care team are also dedicated and highly qualified; most have completed NVQ levels 2 or 3. We insist on a high standard of care, so our employees are carefully selected, full induction training is provided and continuing professional development is undertaken by each member of staff. Attentive and compassionate carers are available twenty four hours a day. The high staff- resident ratio and key worker system enables us to provide companionship and stimulation, as well as tending to the residents' physical needs. In addition to the care staff, Oak Tree Lodge also employs an expert cook, domestic staff, catering and kitchen assistants, an activities coordinator and a maintenance person every day.



"I have my buzzer clipped to my pillow. If I press it [the staff] come in minutes"

A resident quoted CQC Report 2017



YOUR HEALTH

The prime objective of our home is to promote and foster health and well-being. On admission of each resident, an assessment of need is performed by a senior member of the care team, from which a Care Plan is created. Residents, their relatives and doctors are offered and encouraged to participate in the drafting of their Care Plan. A review is conducted monthly, unless changes in the resident's condition necessitate more frequent reviews.



"Can't fault living here, they can't do enough for me"

A resident quoted CQC Report 2017



YOUR WELLBEING

When new residents join the home, we recommend that they remain with their own doctor, who is familiar with their health and history. Residents from outside the area are welcome to join any of our local doctors' practices.

In case of illness, relatives are informed immediately and are updated regularly

on the patient's recovery. If family members wish to be present whilst their relative is ill, we help arrange suitable accommodation for them at a local Bed & Breakfast. Residents using the home for convalescent purposes are attended by a rehabilitation team to prepare them for discharge home.



In addition, you are invited to benefit from:



Music therapy



Hair dressing



Manicures



Dentist



Physiotherapy



Optician



Chiropodist



Occupational therapy



YOUR ACTIVITIES

At Oak Tree Lodge, we offer residents a varied and stimulating programme of entertaining activities. Our weekly activities plan includes music & movement, keep fit, quizzes, games, flower arranging, arts & crafts and musical entertainment. A small library, DVD player, large flat screen television and high quality sound system are available for our residents at all times.

We encourage our residents to pursue their own interests and hobbies and staff are delighted to assist whenever necessary. Residents love to attend the local fêtes and shows that are hosted by the Ashurst community. Family members and friends are always welcome to

join 'Friends of Oak Tree Lodge' to volunteer with in-house activities and days out. Special events at Oak Tree Lodge are special indeed when celebrated together. Birthdays, Christmas, Easter, Halloween and Bonfire night are all marked with joyful festivities, whilst garden parties, barbecues and theme days are planned regularly to enhance the cheerful atmosphere. Communion is held once a month at Oak Tree Lodge and residents can be taken to other religious services if they wish. Trips to shopping centres and scenic New Forest sites are organised regularly with arranged transport and for those able to use it, public transport is easily accessible.





DINING & CUISINE

at Oak Tree Lodge

Oak Tree Lodge is well known for its wonderful dining room and cuisine. Our cook's marvellous culinary skills translate into delectable gourmet meals every day of the week. We offer an extensive, nutritious menu providing variety and choices, according to residents' preferences.

Meals are served in our spacious and comfortable dining room and are always appetising and well

presented. Residents may dine in their own rooms if they wish and can expect their meal to be hot, tasty and beautifully served. Assistance is always on hand at mealtimes for those who require it. Visitors are welcome to join us for meals and we are happy to incorporate new suggestions into our menu. Hot and cold beverages and an assortment of snacks are available throughout the day.

SERVICES

Oak Tree Lodge is not just a home, but a family too. Everyone is made to feel welcome and cared for, and we value each resident's individuality. We want you to be calm and relaxed, whilst we attend to your needs, safety and security.

There is a modern, automatic fire safety system

The laundry facility is well-equipped and organised

Visitors are welcome at all times and may bring their pets

A comprehensive complaints procedure is in place

No smoking is allowed in the home but there is an outdoor smoking area

STATEMENT OF PURPOSE

Oak Tree Lodge produces a Statement of Purpose, which is regularly reviewed and can be read by anyone who's interested. The Care Quality Commission inspects the home regularly to ensure it complies with Care Standards. The latest Report is available to all. Reviews of the home can be found at <https://www.carehome.co.uk/carehome.cfm/searchazref/10001035OAKE#reviews>.

"Whenever I visit, I am impressed with the warmth and professional care towards their residents. They are also aware of legal requirements such as DoLS."

A health care professional quoted CQC Report 2017





114 LYNDHURST ROAD, ASHURST, NEW FOREST, SOUTHAMPTON, HAMPSHIRE SO40 7AU

info@oaktreelodgecare.com

0238 029 2311

www.oaktreelodgecare.com

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